

CHEVROLET

Delivery Inspection



Your Vehicle Has Been Inspected in the Following Areas:

☐ Underhood

☐ Road Test

☐ Body/Chassis

☐ Under Vehicle

☐ Appearance

Dealership Certification

We, the members of the Sales and Service Management Team, certify that your Chevrolet has received our DELIVERY INSPECTION and is ready for delivery to you.

The completion of the Chevrolet Satisfaction System checklist on the back of this card is your assurance that this vehicle has passed each quality inspection, and that it is delivered to you in excellent condition.

Delivering Dealership: _____

Phone Number: _____

Chevrolet Motor Division
General Motors Corporation



Chevrolet Satisfaction System Sales/Delivery

- ☐ Inspect paint finish and appearance of vehicle
- ☐ Check cleanliness of vehicle, outside and inside
- ☐ Present with full tank of fuel, fill tank after check-out drive
- ☐ Provide dealership orientation, including tour of service areas, procedures, GM Protection Plan availability
- ☐ Review glovebox materials: Owner's Manual, Maintenance Schedule, Warranty and Owner Assistance Information Booklet, Tire Warranty Folder, Instructional Materials
- ☐ Explain Child Comfort Guide and "ABS" Video (if applicable)
- ☐ Provide customer with all state-required material/literature (if applicable), Lemon Law information, etc.
- ☐ Explain clock/radio operation
- ☐ Knock out key centers and present to customer
- ☐ Schedule first service visit, place appointment card in slots in owner portfolio
- ☐ Review Roadside Assistance, Courtesy Transportation and Customer Assistance procedures with customer
- ☐ Certify customer received Satisfaction System delivery by removing seal from certificate and affixing to doorjamb

Chevrolet Satisfaction and Certification

Technician Performing Services

Date

Service Department/Certification

Date

Sales Department - Delivery Certification:

Date

Customer Signature

Date

Your Chevrolet Vehicle Identification Number:

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